# one touch | 917

## **Ouick Start Guide**

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Moreover, from the website you can also consult FAO (English version only).



This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 18 of this

worn on your body, either use an approved www.sar-tick.com accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

### **ALCATELO**netouch

Contacts...... 21(1) (2) 4.1 Consulting your contacts

To access the directory from the idle screen, press the key and select the (1) (1) (2) icon from the menu.

#### 4.2 Adding a contact

Select the directory in which you wish to create a file, press the "Options" softkey, select "Add contact" then ...

## Messaging.....

#### 5.I Create SMS

From the main menu select "Messaging" to create text message. You can type a message, and you're also able to insert a pre-defined message from "Templates". While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to "Drafts".



Specific letters (accent) will increase the size of the the display if you tune to stations that offer Visual Radio service. SMS, this may cause multiple SMS to be sent to your recipient.

## Your mobile.....

one touch 117



When carrying the product or using it while

Call log (Idle screen)

O Voicemail

End call

 Lock (long keypress) 6 Right softkey Power on/Power off

Deactivate the Torch Vibration alert

6.1 Unanswered

6.2 Outgoing calls

6.3 Answered calls

In this menu, you can find the unanswered calls list

In this menu, you can find the outgoing calls list

In this menu, you can find the answered calls list.

You can listen to it while running other applications.

### I.I Keys

one touch 217

ALCATEL

O Navigation key :

Profiles \_\_\_

Alarm

You can access your call memory by pressing \_\_ from the idle

screen, or press the key and select the  $2^{(1)}$  icon from

FM Radio ...... **5**(1) **6**(2)

Your phone is equipped with a radio (3) with RDS functionality. You

can use the application as a traditional radio with saved channels

or with parallel visual information related to the radio program on

Organizer -

Create message

Menu/Confirm an option

Confirm an option (press the middle of the key)

Access to call log (idle screen)

Power on/off the handset (long keypress)

Return to idle

Left softkey Right softkey

Dial the voicemail number (long keypress)

From Idle screen

- Short keypress; enter zero

- Long keypress: enter the symbol "+/P/W" - Short keypress:

"-" (space) (text edit mode) 0 (Add numbers)

From Idle screen

- Short keypress: - Long keypress: Lock keypad in idle screen In Edit mode:

- Short keypress: change input methods

From Idle screen

- Short keypress: #

- Long keypress: activate/deactivate the vibrator

In Edit mode: - Short keypress:access the Symbols table

From Idle screen

8 I New record

8.2 Memo list

to save it.

alarm melody.

8.3 Settings

- Short keypress: dial '5'

- Long keypress: switch on/off the torch

In this menu, you can record new voice memo, and press — or —

It contains all the voice memos you recorded before. Pressing

"Options" softkey, you can Play/rename/delete it and also set it as a

You can manage the voice memo in settings of audio quality.

Voice memo .. \$ (1) A (2)

#### 1.2 Idle screen icons

In one touch 117:

Battery charge level.

Call forwarding activated: your calls are forwarded.

Alarm clock programmed

Level of network reception

Keypad locked

In one touch 217:

Vibration alert: your phone vibrates, but neither rings nor

Call forwarding activated: your calls are forwarded.

Alarm clock programmed

Voicemail message arrived.

Unanswered calls

Level of network reception

Silence mode: your phone neither rings, beeps nor

Tools.....

From the main menu, select the menu icon (1) (2) and select

the function of your choice in order to customise your telephone

Games &

Phone settings, Call settings, Call control, Network, Security,

Your Alcatel phone includes a game. Select "Game settings", it

Your mobile phone has a built-in alarm clock with snooze feature.

allows you to manage settings, in which you may set background

Message unread

Keynad locked

Ringtone alert

Restore default set.

10.1 Games

10.2 Alarm

audio and vibration alert.

Vibration and ringtone alert

## **Getting started.....**

#### 2.I Set-up

Removing and installing the back cover







Removing and installing the battery



#### Inserting and removing the SIM card



10.3 Organizer

entered will be marked.

10.4 Calculator

key or the left softkey.

10.5 Torch

and environments.





Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, push it and slide it out.

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc. Days with events

Hold down the \*# key to get the decimal point. Confirm with the

To light in darkness, you may activate "Torch" by below operations:

In idle screen, long keypress 5 key to activate the Torch light;

With this menu, you may personalise ringtones for different events

Profiles .......

short keypress wey or Long keypress key to deactivate it.

#### Charging the battery



Connect the battery charger to your phone and mains socket

- · The charging may take about 20 minutes to start if the
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ( III ).
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.



The charge is complete when the animation stops.

### 2.2 Power on your phone

Hold down the we key until the phone powers on

### 2.3 Power off your phone

Hold down the wain screen.

### Calls .....

#### 3.1 Making a call

Dial the desired number then press the \_\_ key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the www key.

#### Making an emergency call

If your phone is covered by the network, dial emergency number and press the \_\_ key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

### 3.2 Calling your voicemail (1

To access your voicemail, hold down the | key.

#### 3.3 Receiving a call

When you receive an incoming call, press the \_\_ key to talk and then hang up using the www key

#### 3.4 Available functions during the call

During a call, you can use your directory, short messages, etc. without losing your correspondent.

### Contact your network operator to check service availability

## Services.....

Contact your network operator to check service availability.

## Latin input mode...

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.
- Predictive with the Zi mode: this mode speeds up the writing of your text. Write the word by pressing a key between 2... and Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing. Example: For "Tomorrow", press on the following
- 8τυν, mo 6, mo 6= Too -> mo 6 -> Tomorrow
- 0 + key in edit mode Short keypress:
- "-" (space) (text edit mode)
- 0 (Add numbers)

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#### one touch 117 only one touch 217 only

English - CIB23L0ALAAB

one touch 117 only one touch 217 only.

The quality of the radio depends on the coverage of the radio station in that particular area.

one touch 117 only one touch 217 only

one touch 117 only one touch 217 only

one touch 217 only

one touch 117 only

one touch 117 only

one touch 217 only.

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#### TRAFFIC SAFETY

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag
- check with your car dealer or the car manufacturer to make sure that the
- dashboard is adequately shielded from mobile phone RF energy

#### CONDITIONS OF USE

You are advised to switch off the telephone from time to time to optimise its performance.

#### Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing

Do not let children use the phone and/or play with the telephone and accessories without supervision

### **Telephone warranty ......**

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice.

Batteries (2) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

When replacing the cover please note that your phone may contain substances that could create an allergic reaction

ways handle your phone with care and keep it in a clean and dust-free place. Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to

Over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls

Do not open, dismantle or attempt to repair your mobile phone yourself Do not drop, throw or bend your mobile phone. Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eve or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep. Take a minimum of a 15-minute break hourly
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and
- rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing. stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,

- 2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited, 3) Modification or repair performed by individuals not authorised
- by TCT Mobile Limited or its affiliates or your vendor, 4) Inclement weather, lightning, fire, humidity, infiltration of

liquids or foods, chemical products, download of files, crash. high voltage, corrosion, oxidation.

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you

note that you must respect the laws and regulations in force in your diction or other jurisdiction(s) where you will use your mobile phone rding taking photographs and recording sounds with your mobile take photographs and/or to record the voices of other people or any of eir personal attributes, and duplicate or distribute them, as this may be ered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record ate or confidential conversations or take a photograph of another person: the manufacturer, the seller or vendor of your mobile phone (including the

#### BATTEDV.

Before removing the battery from your phone, please make sure that the phone is switched off

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns). Do not puncture disassemble or cause a short-circuit in a battery
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment - Collection bins at points of sale.

They will then he recycled, preventing substances being disposed of in the ronment, so that their components can be reused

In Furonean Union countries These collection points are accessible free of charge.

All products with this sign must be brought to these collection points

In non European Union jurisdictions

Items of equipment with this symbol are not to be thrown into ordinary hins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

## Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below

- Avoid storing large amounts of data in your phone as this may affect its performance
- Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key under the power off mode). ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks

#### My phone cannot switch on

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- then turn your phone on
- If it still does not work, please use User Data Format to reset the phone (1

## My phone is frozen or has not responded for several

- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset

Mains powered chargers will operate within the temperature range of: 0°C

safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose

#### RADIO WAVES

Proof of compliance with international standards (ICNIRP) or with Europea Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all nersons regardless of age and health

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency hands. The highest SAR values under the ICNIRP guidelines for this device one touch 117:

Maximum SAR for this model and conditions under which it was recorded.			
Head SAR	GSM 900	1.11 W/kg	
Body-worn SAR	GSM 900	0.586 W/kg	

Maximum SAR for this model and conditions under which it was recorded.			
Head SAR	GSM 900	1.04 W/kg	
Body-worn SAR	GSM 900	0.634 W/kg	

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to nize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call.

Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from

The lower the power output of the device, the lower its SAR value

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time snent on the phone.

For more information you can go to www.alcatelonetouch.com

available on the following site: http://www.who.int/peh-emf. Your telephone is equipped with a built-in antenna. For optimal operation you should avoid touching it or degrading it.

other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.5 cm away from the

### General information ......

- Internet address: www.alcatelonetouch.com
- Hot Line Number: see "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAO (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

## **CE1588**

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com

#### Protection against theft "

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

#### Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator to check service availability.

### SIM card PIN locked

### Check the network strength

phone is clean

#### · Check with your operator to make sure that your subscription includes this service

### cannot be dialed

- Make sure that you have inputted the country prefix when calling a foreign country

#### I am unable to add a contact in my contacts

some files or save the files in the phone contacts (i.e. your professional or personal directories)

Contact your network operator to check service availability

Make sure your operator's voicemail number is correctly entered in "My numbers"

The flickering icon is displayed on my standby

delete some of them or archive them in the phone memory

- Make sure you follow the complete charge time (minimum 3
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the
- Switch on the backlight upon request

The warranty period may vary depending on your country

The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges

- You are advised to fully charge ( ) the battery for optimal

- Check the battery contacts, remove and reinstall your battery,
- Check the battery power level, charge for at least 20 minutes

- Restart your phone by pressing and holding the "> key

### My phone turns off by itself

Check that your keypad is locked when you are not using your phone, and make sure power off key is not mis-contacted due to unlocking keypad.

Check the battery charge level

My phone cannot charge properly

• If it still does not work, please use User Data Format to reset

#### Make sure you are using an Alcatel battery and the charger from the box Make sure your battery is inserted properly and clean the

- battery contact if it's dirty. It must be inserted before plugging in the charger Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around
- 20 minutes to display the battery charger indicator on the
- Make sure charging is carried out under normal conditions (0°C to +40°C) When abroad, check that the voltage input is compatible
- My phone cannot connect to a network or "No service" is displayed
- Try connecting in another location Verify the network coverage with your operator
- Check with your operator that your SIM card is valid Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded

### Invalid SIM card

- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

#### Unable to make outgoing calls

- Make sure you have dialed a valid number and press the \_\_\_
- For international calls, check the country and area codes Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls

- Unable to receive incoming calls · Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls Make sure that you have not barred certain calls The caller's name/number does not appear when a call
- is received · Check that you have subscribed to this service with your
- Your caller has concealed his/her name or number

### I cannot find my contacts

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- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

### The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the \$\diangle\$ key
- Make sure that the receiver, connector or speaker on your

### I am unable to use the features described in the manual

- Make sure this feature does not require an Alcatel accessory
- When I select a number from my contacts, the number · Make sure that you have correctly recorded the number in

- Make sure that your SIM card contacts are not full; delete
- My callers are unable to leave messages on my voicemail

#### I cannot access my voicemail

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- Try later if the network is busy
- · You have saved too many short messages on your SIM card;

· Contact your network operator to obtain the PUK code (Personal Unblocking Key)

- How to make your battery last longer
- charger to obtain an exact indication

User Data Format ALL user phone data: Contacts, messages nd files will be lost permanently. Please store phone data in SIM card before you want to format

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Additional information about electromagnetic fields and public health are

As mobile devices offer a range of functions, they can be used in positions

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